

# Installation & Operation Manual

## M521

Ver.1.1



## Conventions used in this manual

In the manual the following symbols will be used:



Generic danger Failure to comply with the safety regulations that follow can irreparably damage the controller or equipment.



Electric shock risk Failure to comply with the safety regulations that follow can cause death or serious personal injury.

## WARNINGS

**Read this manual carefully before any operation.**

Please keep this manual for future use.



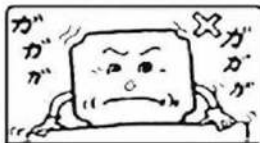
### WARNING!!

- Before carrying out any installation or maintenance operation, controller must be disconnected from the power supply;
- Don't open the cover during running the controller;
- Don't put wire, metal bar filaments etc into the controller;
- Don't splash water or other liquid over the controller;



### CAUTION

- The electrical and hydraulic connections must be carried out by competent, skilled, qualified personnel;
- Never connect AC power to output uvw terminals;
- Ensure the motor, controller and power specifications matching;
- Don't install the controller in the following condition;



mechanical shock



corrosive gas or  
corrosive liquid



Extreme heat and cold,  
acceptable temperature  
range: -25°C +55°C



Salt mist corrosion



Rain and Moisture



flammable material:  
solvent

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## RESPONSIBILITY

The manufacturer is not liable for malfunctioning if the product has not correctly been installed, damaged, modified, and /or run outside the recommended work range or run outside the recommended work range or in contrast with other indications given in this manual.

The manufacturer declines all responsibility for possible errors in this operation manual, if due to misprints or errors in copying.

The manufacturer reserves the right to make any modifications to products that it may consider necessary or useful, without affecting the essential characteristics.

## 1 INTRODUCTION

Thank you for choosing our products, we will supply you with cordial and well-around service as well as ever.

Intelligent Pump Controller model M521 is an easy to use, programmable controlling & protection device for direct start, single phase deep well submersible pump, centrifugal pump, pipeline pump etc with output power from 0.37KW-2.2KW (0.5HP-3HP)

Model M521 has many operation modes by adopting different electric installations. An important feature that makes the difference between model M521 and common On/Off pump control box is the float switch free in the well. Our special design makes it a very reliable and sensitive protection against pump dry run without installation float switch in the well.

### 1.1 Applications

Model M521 is useful in all cases we need to control and protect single pump managing its turn-on and turn off by different electric installations.

Typical usage scenarios include:

- Houses
- Flats
- Holidays houses
- Farms
- Water supply from wells
- Irrigations of greenhouses, gardens, agriculture
- Rain water reuse
- Industrial plants
- Waste water tank / Sewage sink

### 1.2 Technical parameter & features

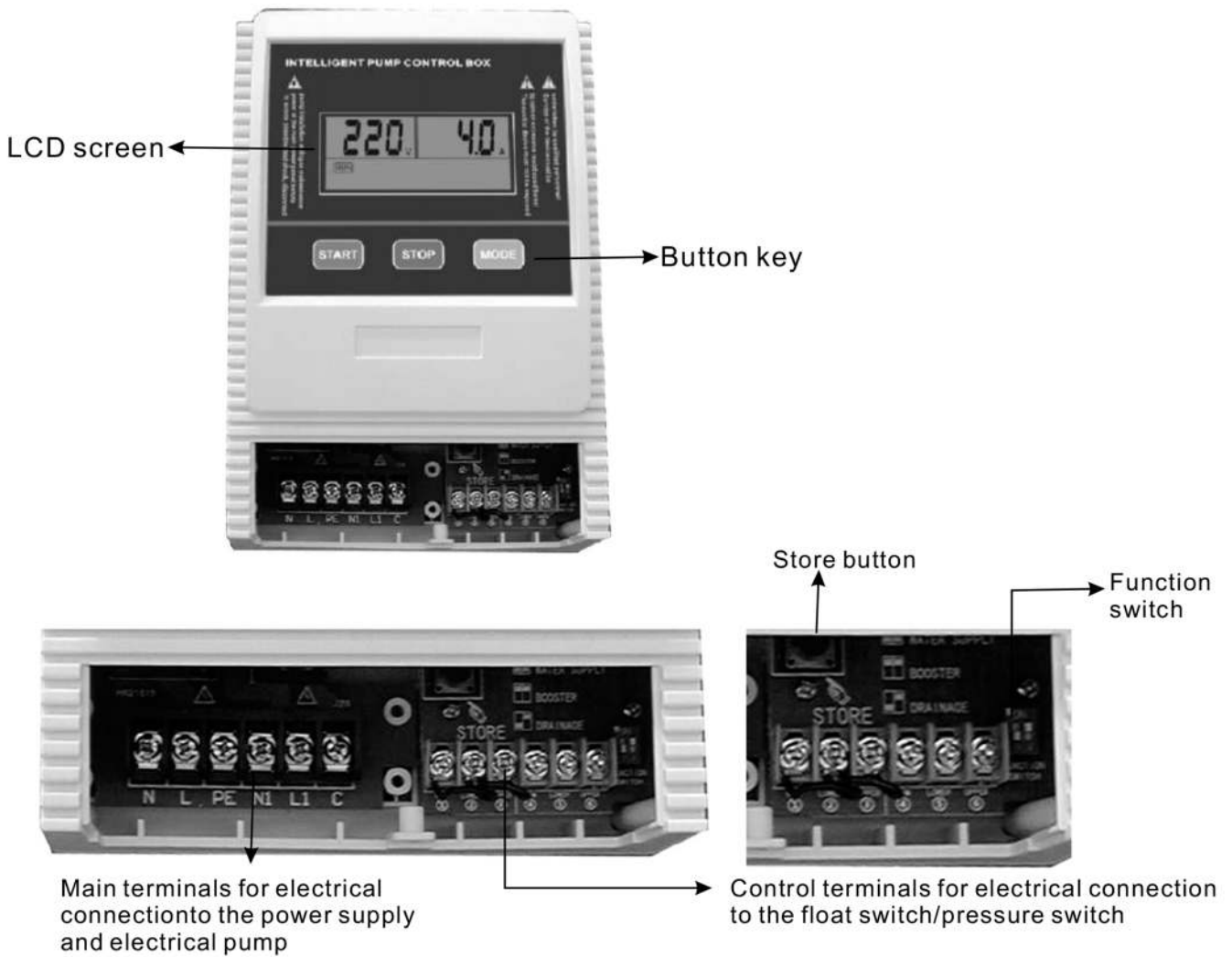
#### Main features:

- Built In function switch
  - applied for water supply by liquid level control through float switch
  - applied for water supply by pressure control through pressure switch and pressure tank
  - applied for drainage by liquid level control through float switch
- Automatic stops the pump in the case of water shortage, protecting it from dry running without installing float switch in the well
- Auto / Manual switch
- Dynamic LCD displaying pump running state
- Protect the pump against many faults
- Push Button Calibration
- Starts and stops the pump in accordance with the different liquid level or pressure setting
- Reserved space for installing internal start capacitor of pump motor

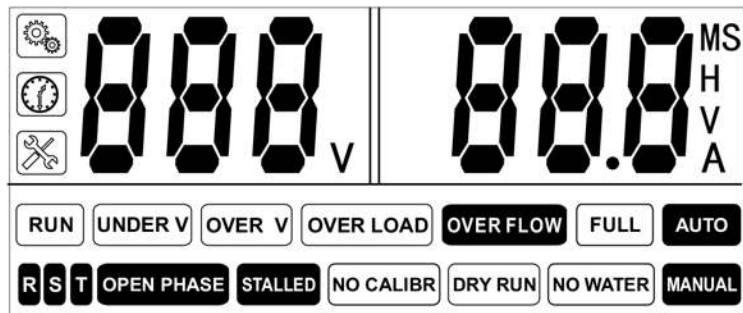
The following chart shows main technical parameters of Model M521

<b>Main technical characteristic</b>	
Control characteristic	double liquid level control
	pressure control
Control method	Manual / Auto
Liquid level control characteristic	float switch
Pressure control characteristic	pressure switch (n/c) & pressure tank
<b>Main technical data</b>	
Rated output power	0.37KW-2.2KW (0.5HP-3HP)
Rated input voltage	AC220V/50HZ Single Phase
Trip response time of over load	5sec-5min
Trip response time of short circuit	<0.1sec
Trip response time of under / over voltage	<5sec
Trip response time of dry run	6sec
Recovery time of over load	30min
Recovery time of under / over voltage	5min
Recovery time of dry run	30min
Trip voltage of over voltage	253V
Trip voltage of under voltage	175V
Protection function	Dry run Over load Transient surge Under voltage Over voltage Pump stalled Short circuit
<b>Main installation data</b>	
Working temperature	-25°C -- +55°C
Working humidity	20% - 90%RH, no drips concreted
Degree of protection	IP22
Install position	Vertical
Unit dimensions ( L x W x H)	17×15.5×8.5cm
Unit weight (net)	535g




### 1.3 Controller components



LCD Screen

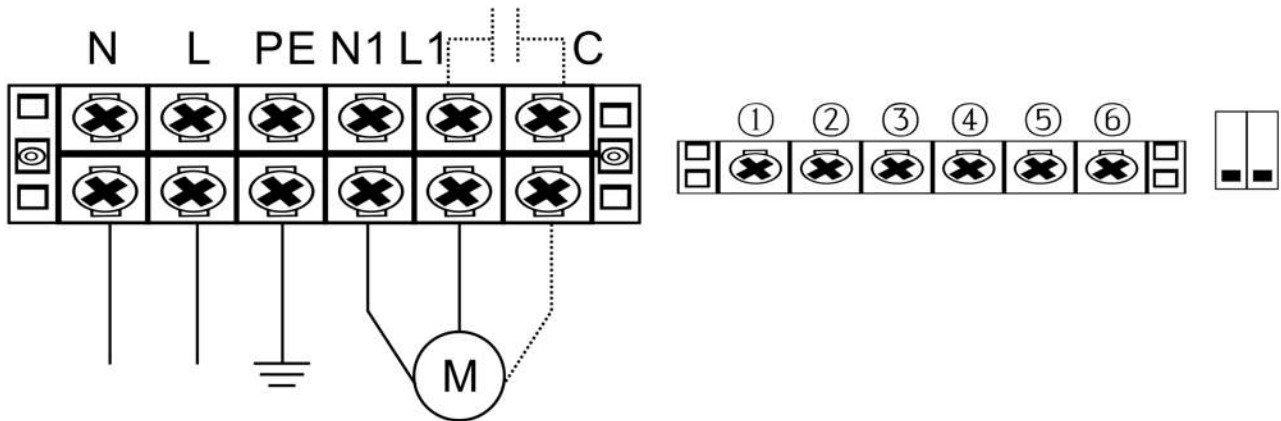


Meaning of the icons shown on the LCD






Icon	Meaning/Description
	pump parameter configuration icon, when this icon appears, pump control box is in parameter adjusting manual;
	time displaying icon, when this icon appears, it means pump control box is displaying some parameter of time, eg: pump dry run triptime (unit:second);
	pump fault icon, when this icon appears, it means pump control box is displaying some fault information;
<b>V</b>	voltage
<b>M</b>	minute
<b>S</b>	second
<b>H</b>	hour
<b>A</b>	ampere

**2 INSTALLATION**

**2.1 Electrical connection to the power supply line and electrical pump**

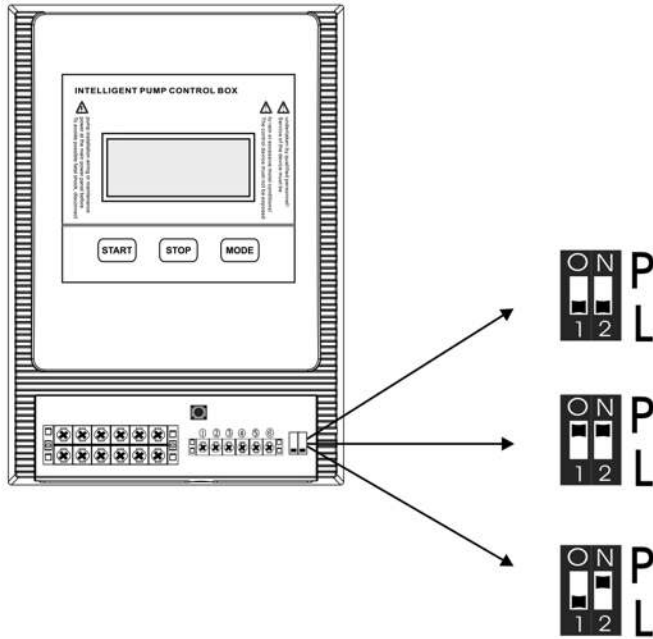


**DANGER Electric shock risk**

-  Before carrying out any installation or maintenance operation, the M521 should be disconnected from the power supply and one should wait at least 2 minutes before opening the appliance.
-  Never connect AC power to output N1 L1 C terminals.
-  Don't put wire, metal bar filaments etc into the controller.
-  Ensure the motor, controller and power specifications matching.
-  The electrical and hydraulic connections must be carried out by competent, skilled, qualified personnel.

## 2.2 Function switch setting

Pump users can set the function switch to meet different application requirement, before setting the function switch, the M521 should be disconnected from the power supply, after complete the setting, apply power to M521 and observe the application sign displayed on the LCD conforming to the following list.



Item	Swith position	Messages & in voltage displaying area	Application
1		000	Applied for water supply by liquid level control through float switch
2		222	Applied for water supply by pressure control through pressure switch & pressure tank
3		111	Applied for drainage by liquid level control through float switch



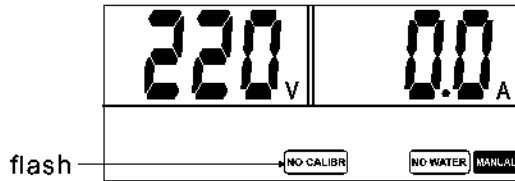
### 2.3 Parameter Calibration setting & erasing

To achieve best level of protection of the pump, it is essential that parameter calibration must be done immediately after successful pump installation or pump maintenance.

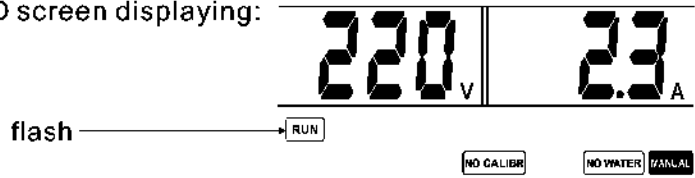
#### Setting the parameter calibration

- Press the **MODE** key to switch to manual state, make sure the pump not running and LCD screen

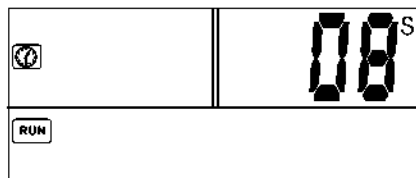
displaying:



- Press the **START** key to run pump, confirm the pump and all pipe network in normal working state (including voltage, running ampere et); LCD screen displaying:

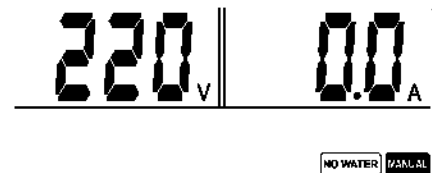


- Hold pressing the **START** key and release, the M521 makes a "Di" sound and starts countdown, LCD screen displaying:



M521 is ready for running.

- Pump stops running and parameter calibration completed, LCD screen displaying:



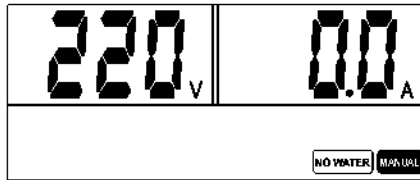
#### Erasing former parameter calibration

When pump is reinstalled after maintenance or new pump is installed, user must erase the former parameter calibration and a new calibration must be done.

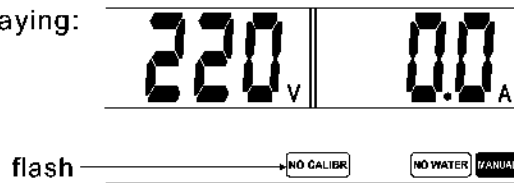
**Erasing the parameter calibration**

- Press the **MODE** key to switch to manual state, make sure the pump not running and LCD screen

displaying:



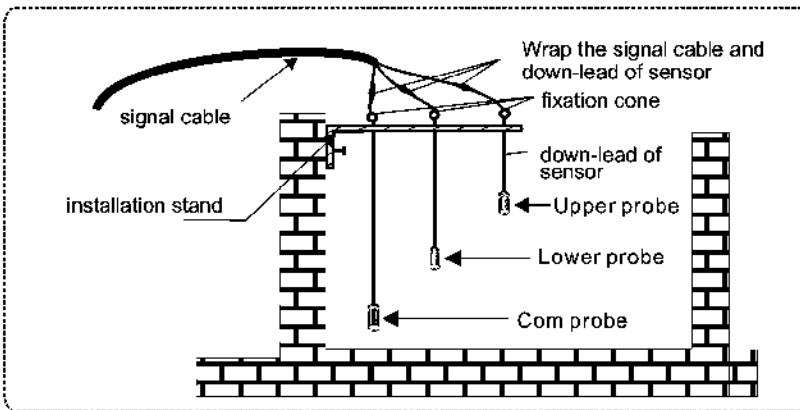
- Hold pressing the **STOP** key and release till M521 makes a "Di" sound, M521 recover the default factory setting and LCD screen displaying:



**3 ELECTRICAL CONNECTION**

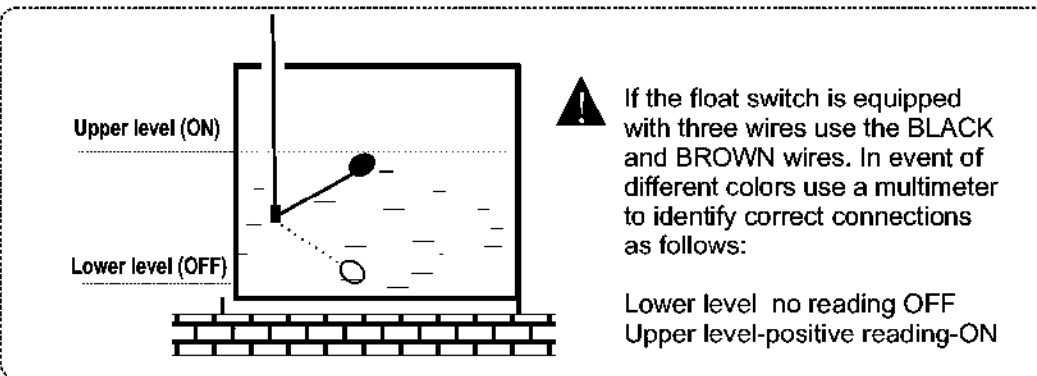
**3.1 Installing liquid probe & float switch**

**Liquid probe installation**



**!** In event of high risk of electric storms (lightning) or when liquid medium in well or tank or sump is very dirty it is recommended float switch is used.

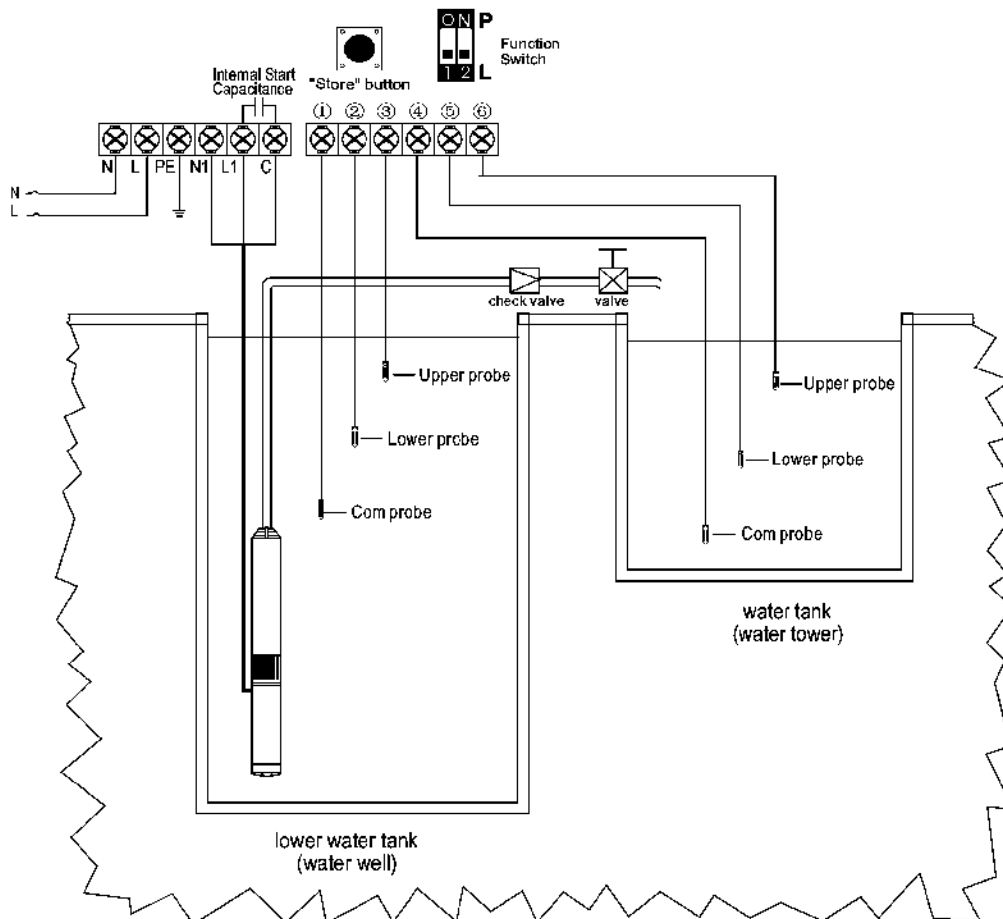
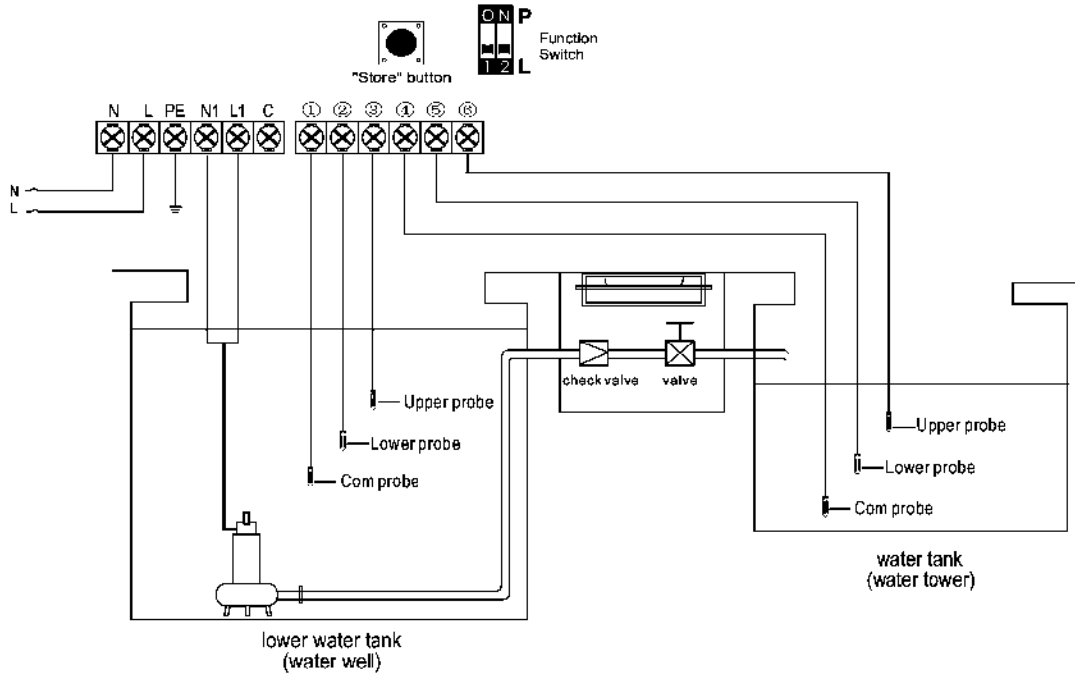
**Float switch installation**

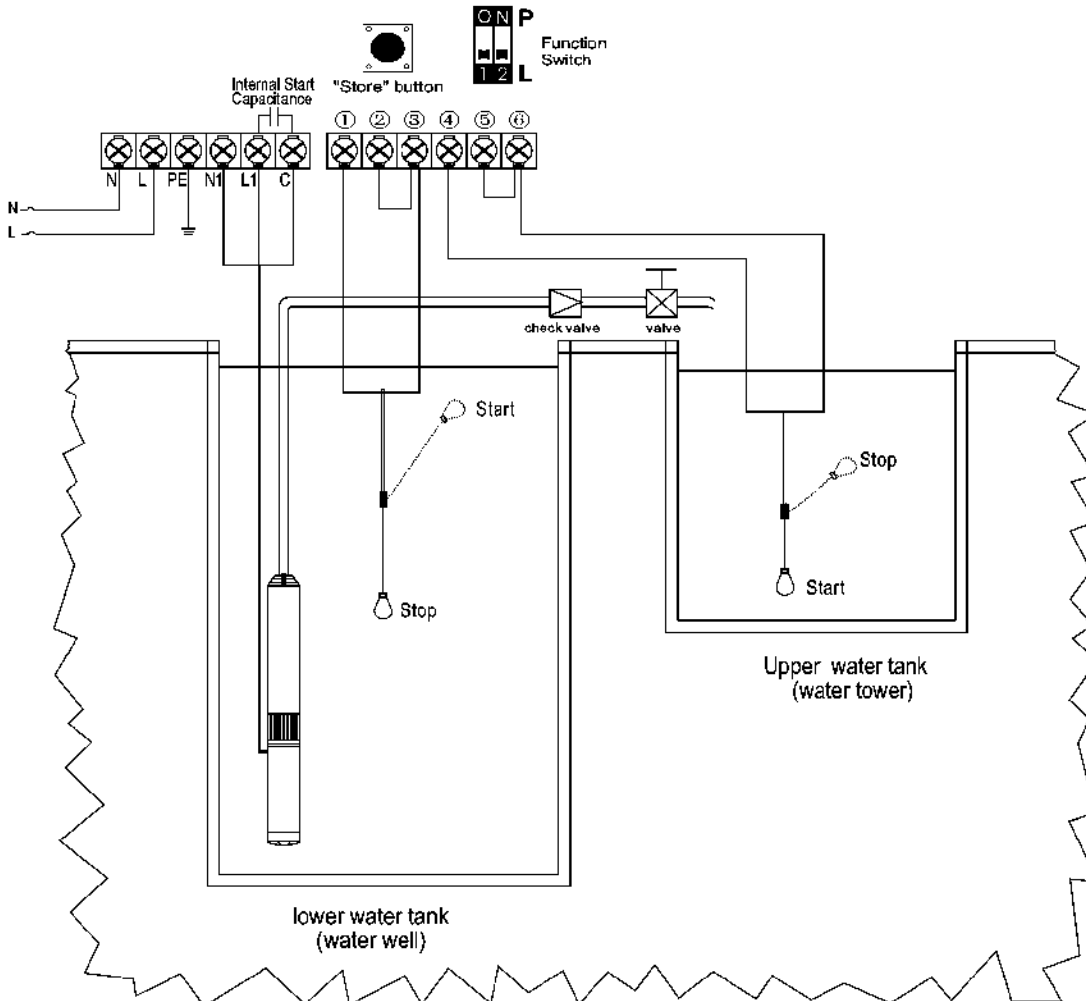
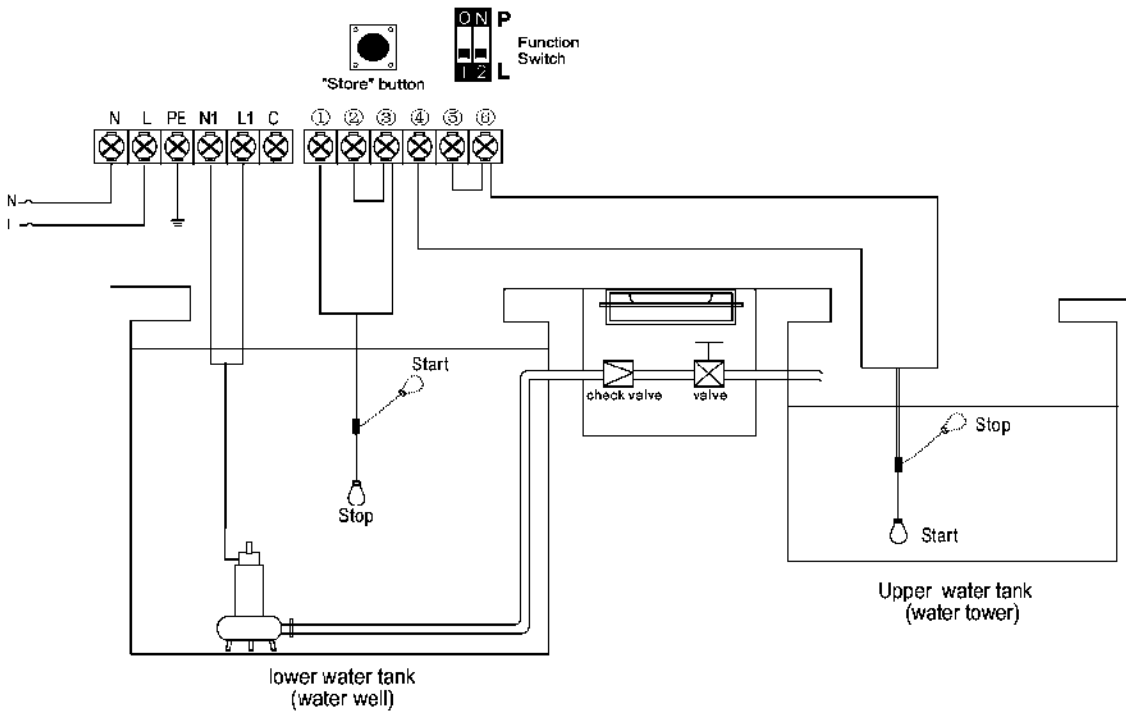


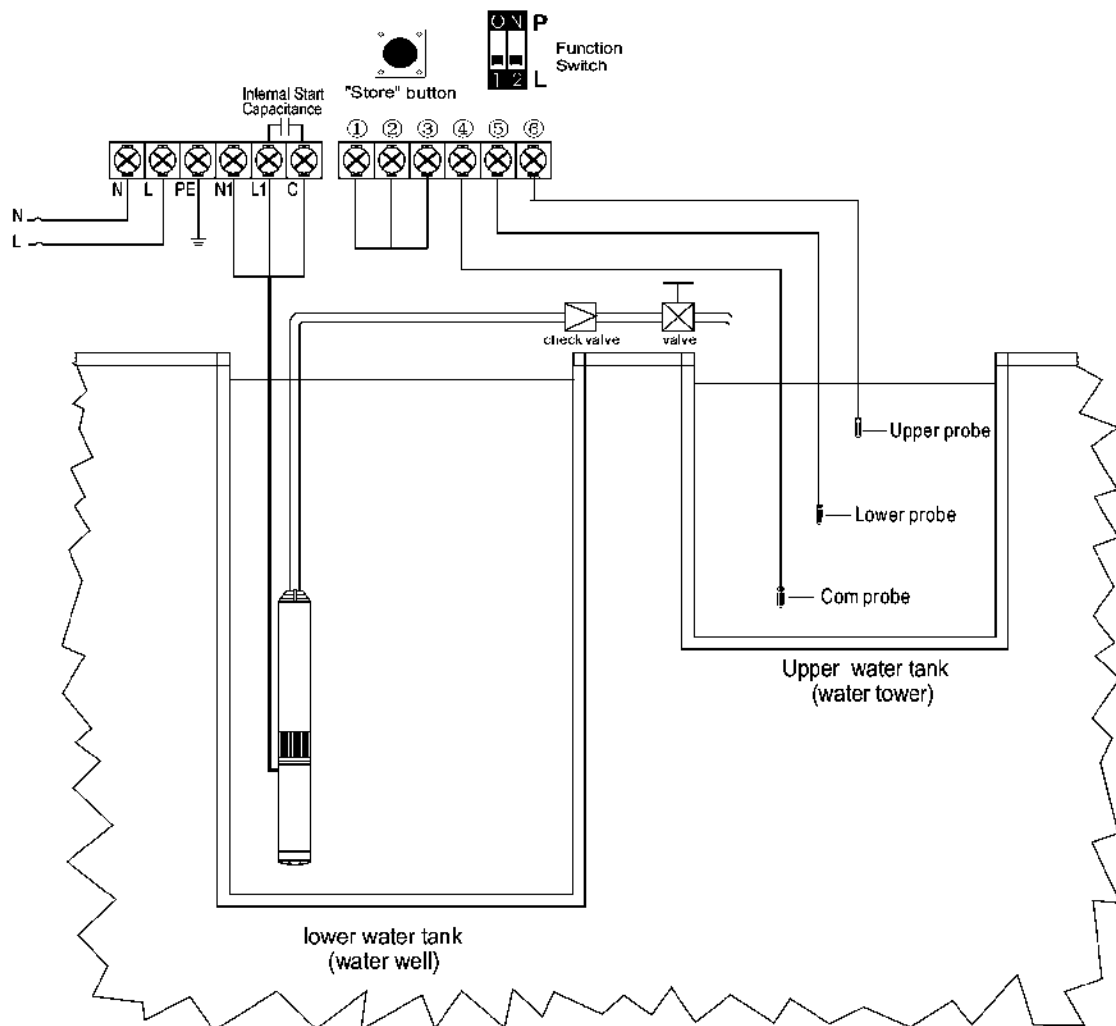
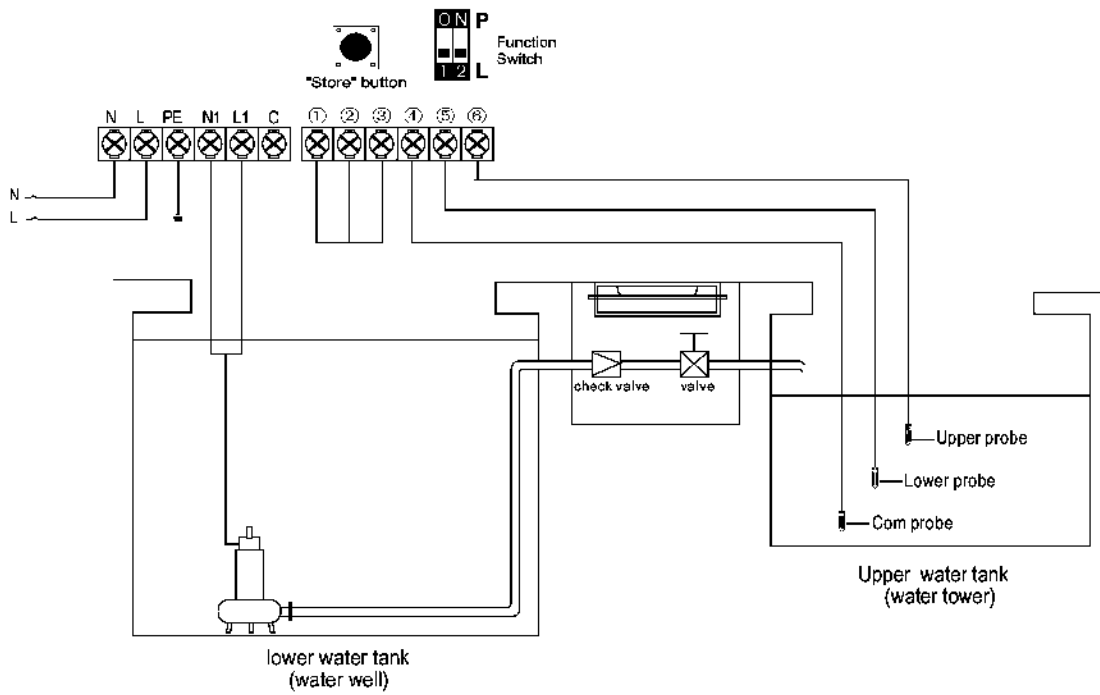
**!** DO NOT ENCASE SENSOR LEADS, FLOAT SWITCH WIRE OR SIGNAL CABLES IN METAL PIPES. USE PVC OR PE TUBING.

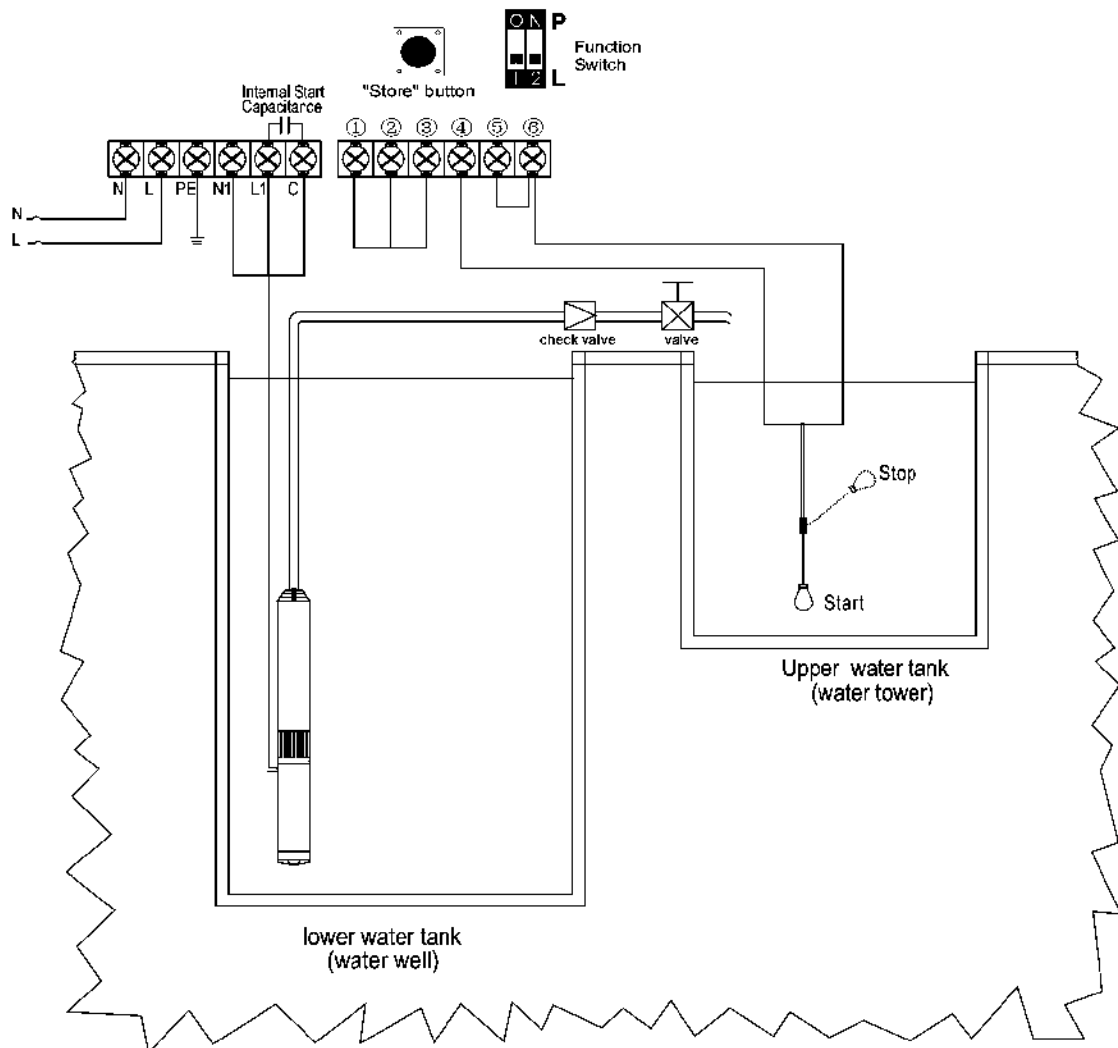
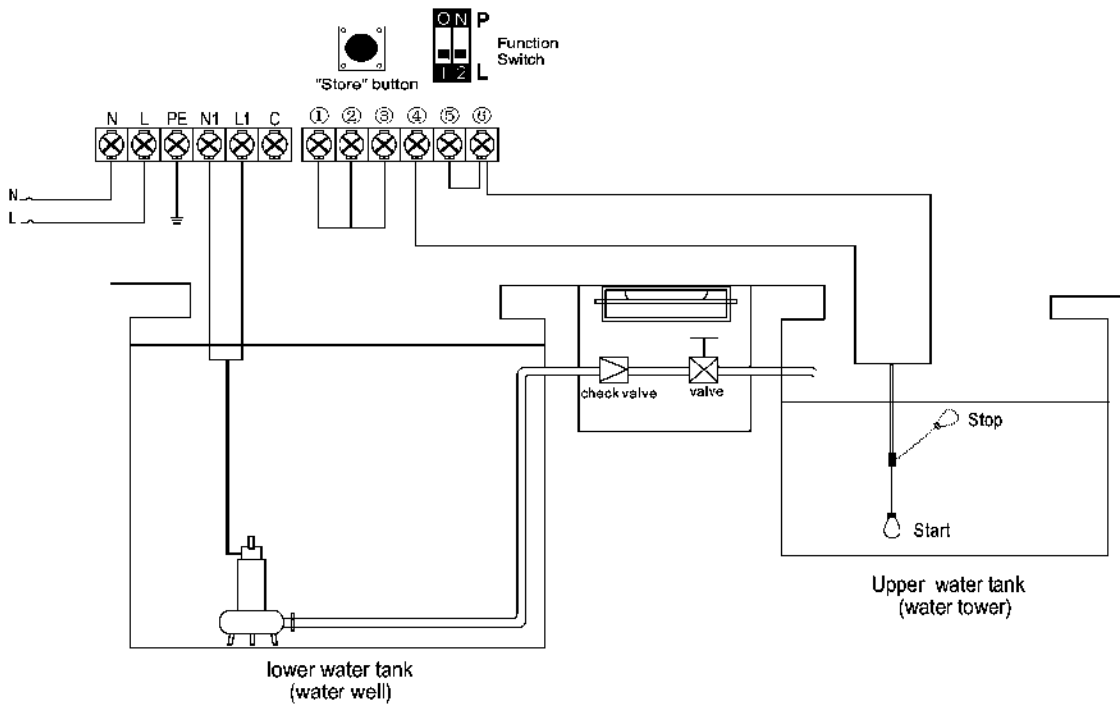
### 3.2 Electrical connection for different application

#### 3.2.1 Water supply by liquid level control through float switch or liquid probe









**1). Starting condition**

liquid level in the water tank is below Lower probe (float switch: Down level) and liquid level in the water well is above Lower probe (float switch: Up level), the M521 will run pump;

**2). Stop condition**

liquid level in the water tank reaches Upper probe (float switch: Up level) or liquid level in the water well is below Lower probe (float switch: Down level); the M521 will stop pump running;

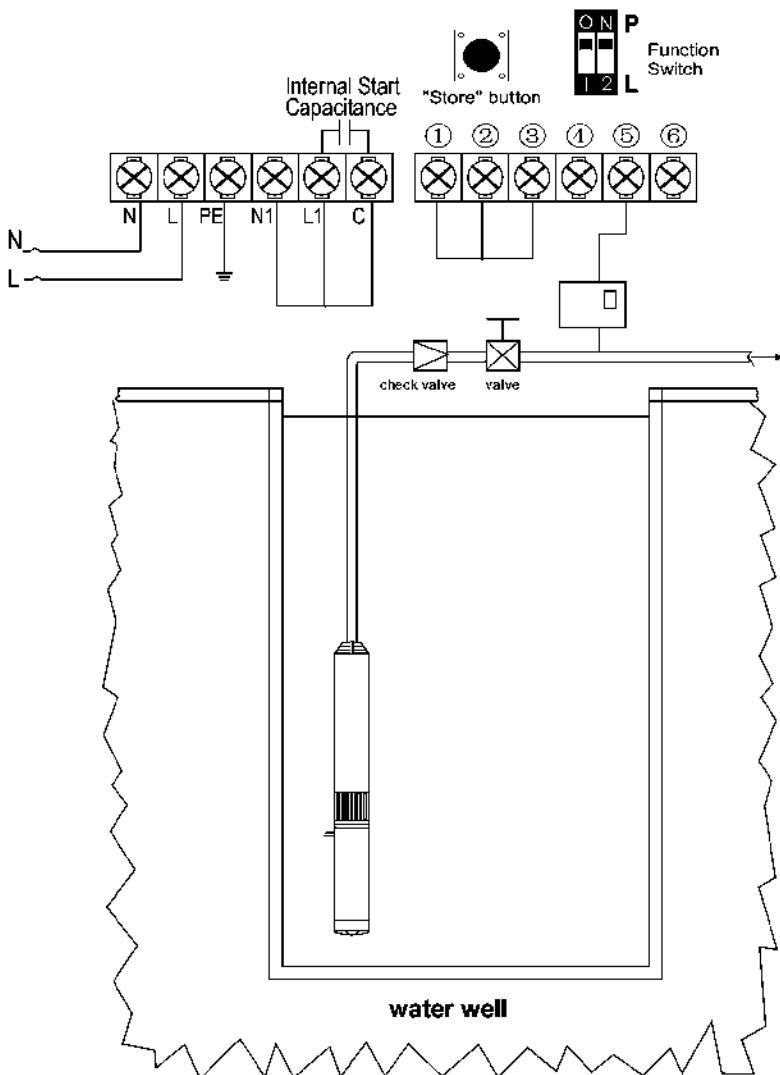
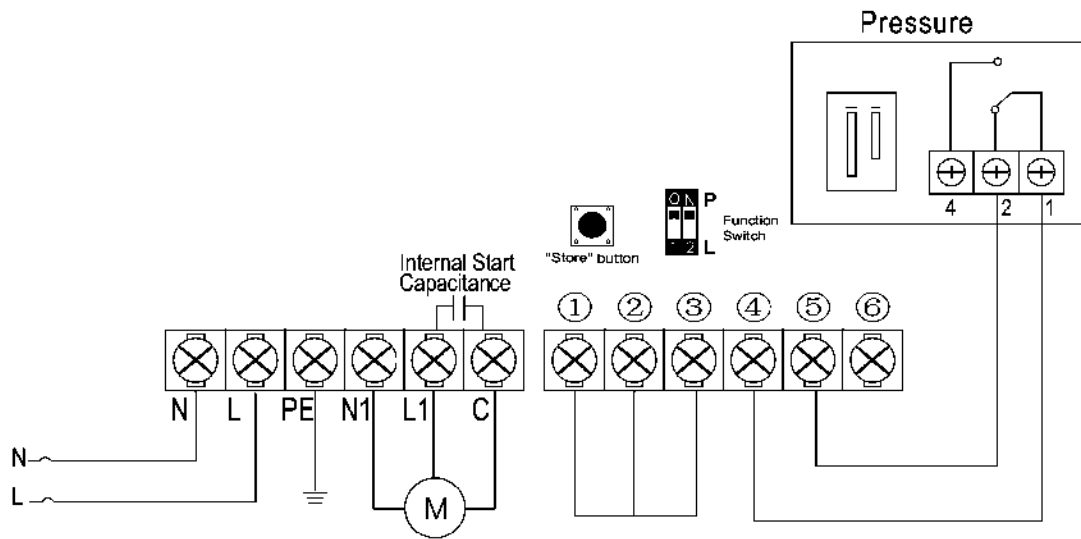
**3). The probe / sensor free in the water well**

as the M521 has reliable and automatic stop function against pump dry-run (dewatering), if it is used in submersible pump for deep well, pipeline pump or other situations when it is inconvenient to install lower liquid probe in the well, pump users can put terminals ①、②、③ in short circuit, which minimize the troubles and costs.

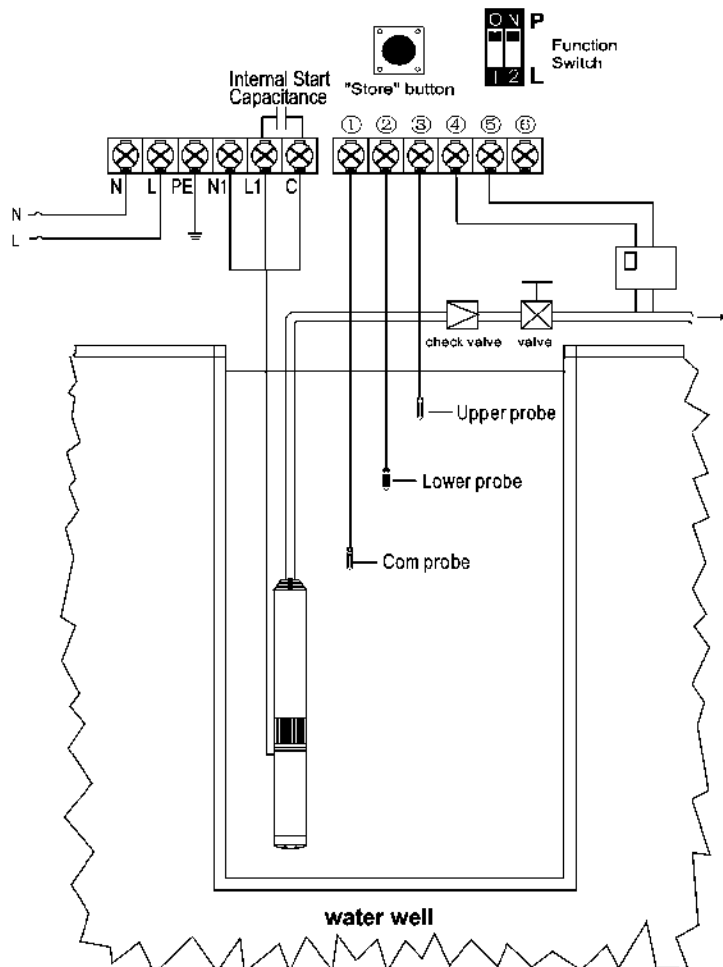
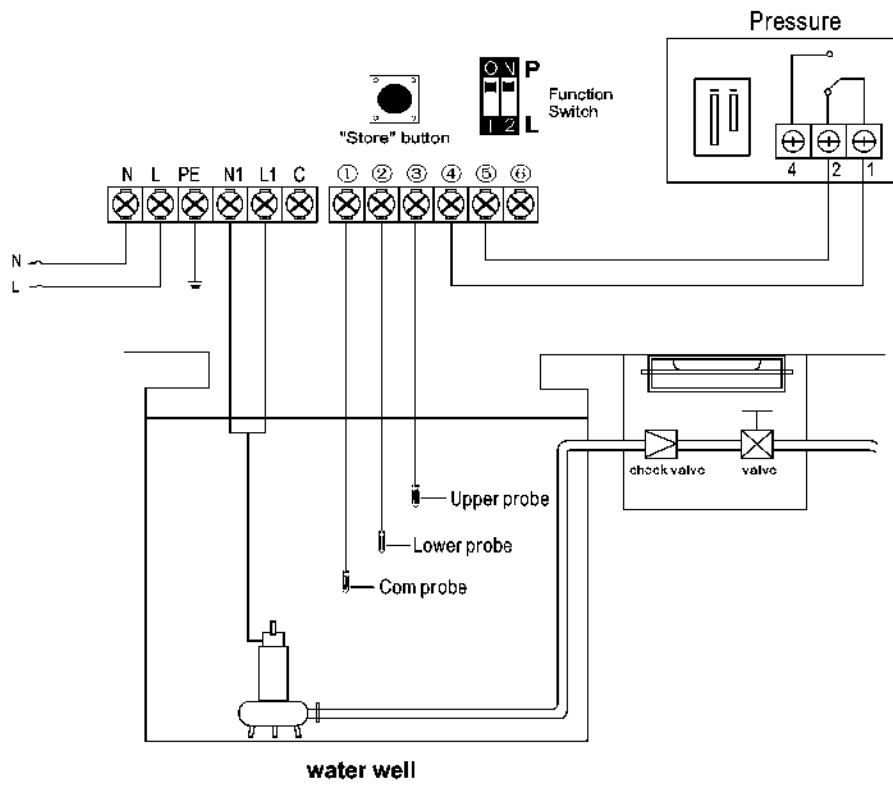
**4). Meaning of the messages & graphic shown on the LCD screen**

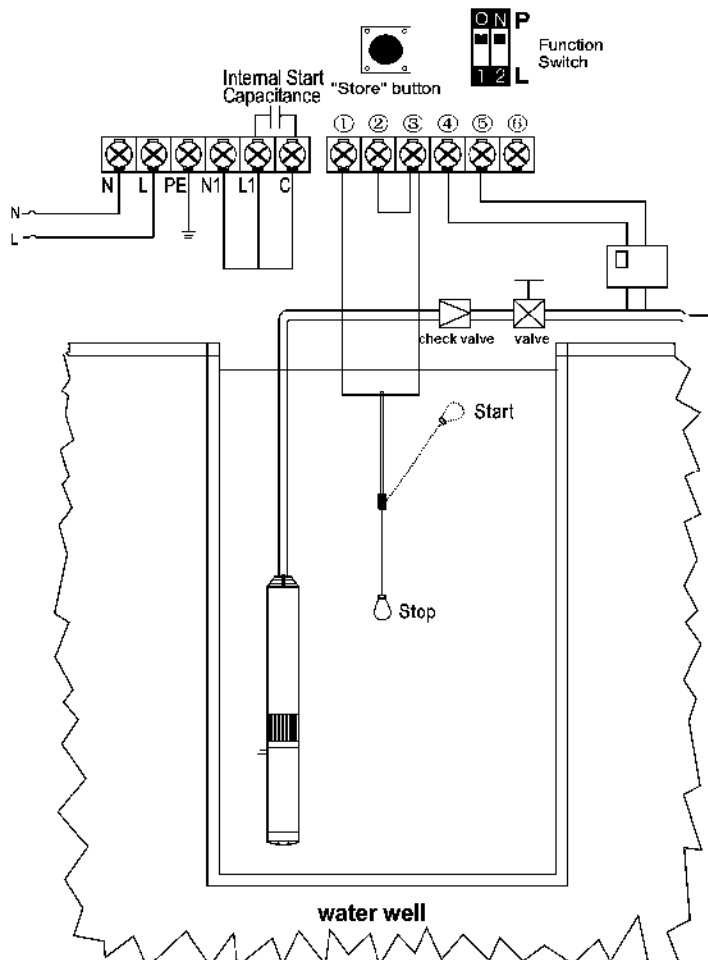
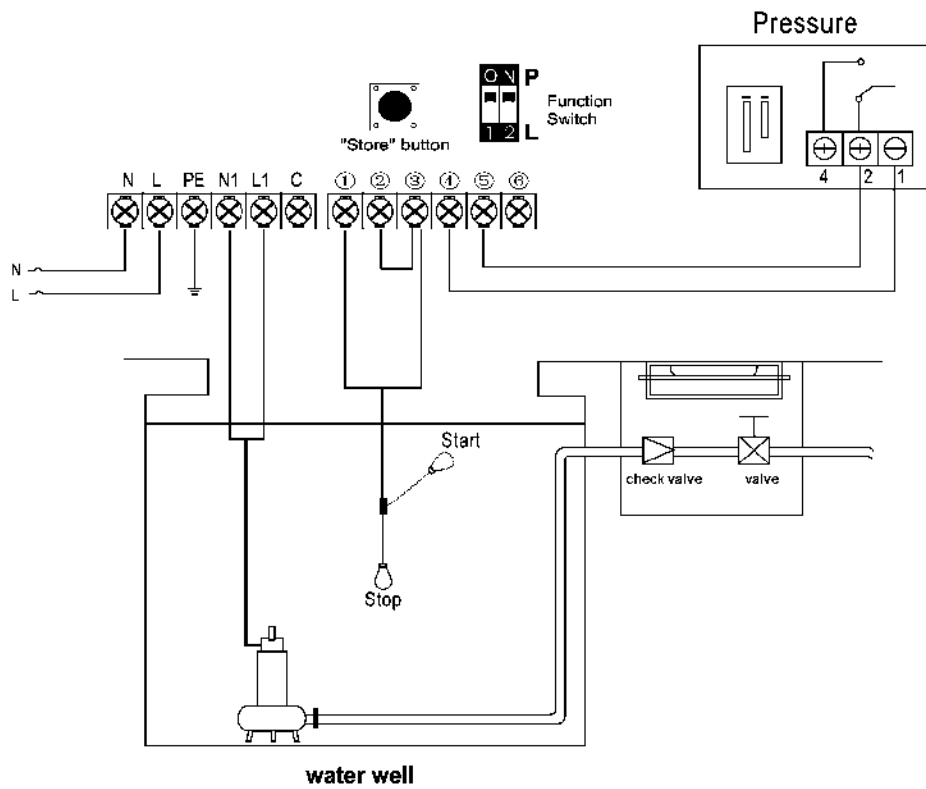
Message	Description
FULL	Liquid level in the upper water tank / water tower reaches Upper probe (Float Switch: Up level), pump stops running;
DRY RUN	Liquid level in the well is below the pump intake, pump stops running;
NO WATER	liquid level in the lower water tank / water well is below Lower sensor/probe (float switch: Down level)

**3.2.2 Water supply by pressure control through pressure switch & pressure tank**









**1). Starting condition**

there is no pressure in the pipeline or pressure tank, contacting point of pressure switch is ON and liquid level in the water well is above Lower probe (float switch: Up level), the M521 will run pump;

**2). Stop condition**

there is full pressure in the pipeline or pressure tank, contacting point of pressure switch is OFF, the M521 will stop pump running;

**Note:** pressure switch with N/C (normal close) contacting point:

no pressure, contacting point is ON; meet the pressure setting, contacting point is OFF

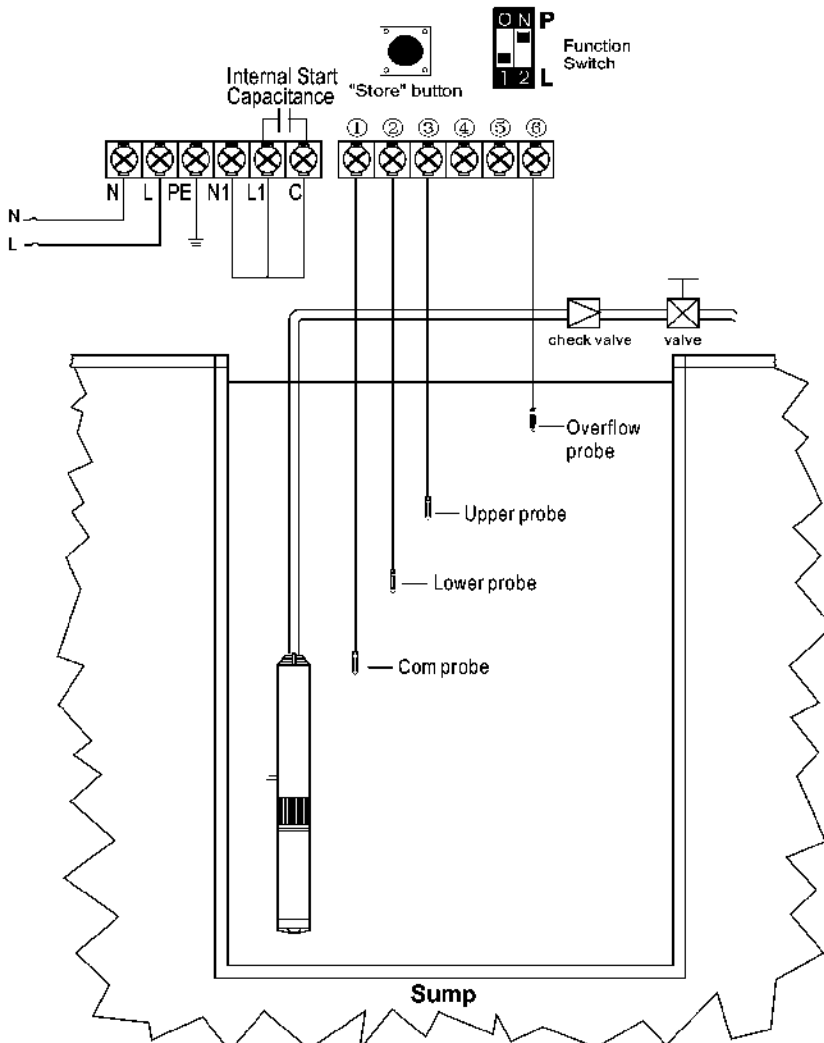
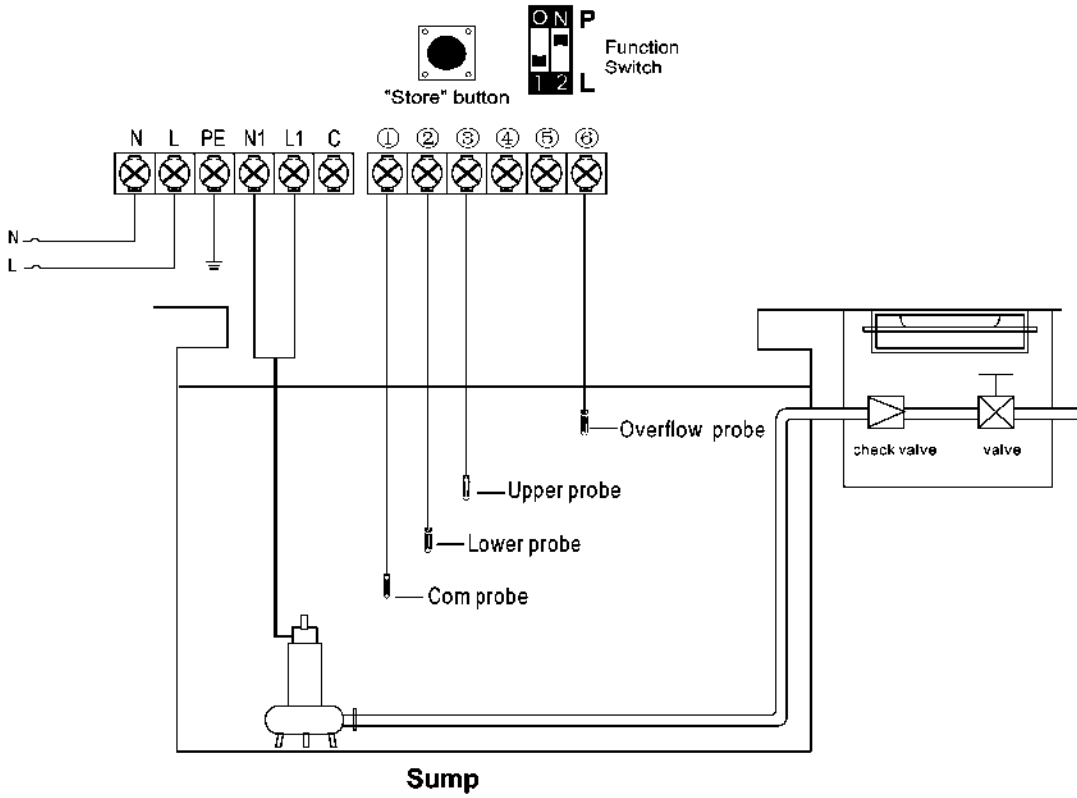
**3). The probe / sensor free in the water well**

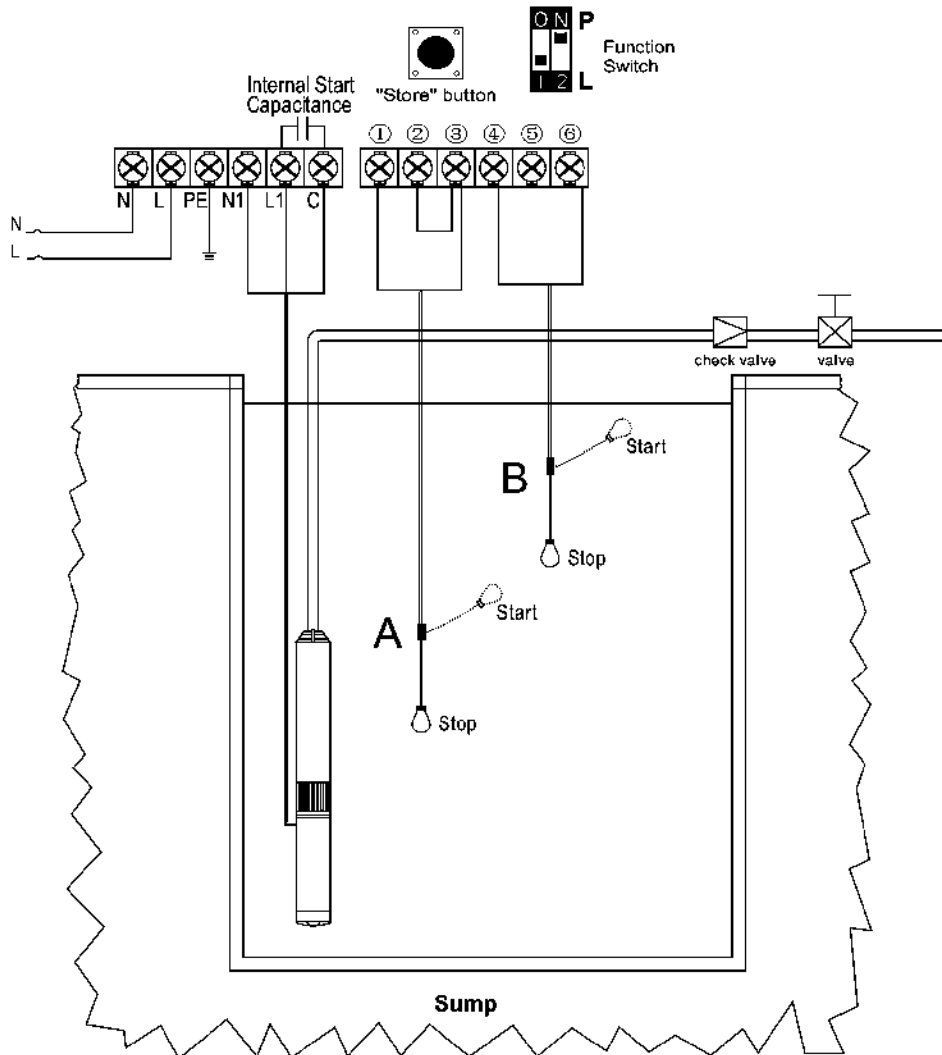
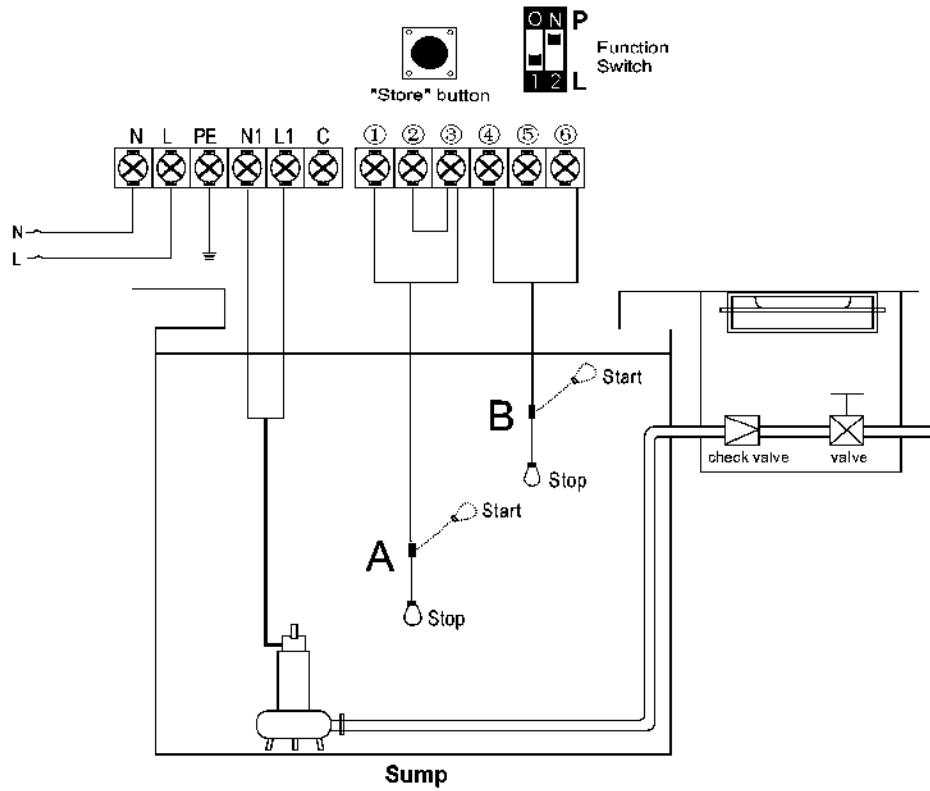
as the M521 has reliable and automatic stop function against pump dry-run (dewatering), if it is used in submersible pump for deep well, pipeline pump or other situations when it is inconvenient to install lower liquid probe in the well, pump users can put terminals ①、②、③ in short circuit, which minimize the troubles and costs.

**4). Meaning of the messages & graphic shown on the LCD screen**

Message	Description
<b>FULL</b>	There is full pressure in the pipeline or pressure tank, contacting point of pressure switch is OFF, pump stops running;
<b>DRY RUN</b>	Liquid level in the well is below the pump intake, pump stops running;
<b>NO WATER</b>	liquid level in the lower water tank / water well is below Lower sensor/probe (float switch: Down level)

### 3.2.3 Drainage by liquid level control through float switch & liquid probe





**1). Starting condition**

liquid level in the sump reaches Upper probe (float switch A: Up level), the M521 will run pump;





**2). Stop condition**

liquid level in the sump is below Lower probe (float switch A: Down level), the M521 will stop pump running;

**3). Over Flow alarm**

when pump is draining water, liquid level in the sump is still rising to Overflow probe (float switch B: Up level), the M521 will sound the overflow alarm to warn pump user to take further action.

**4). Meaning of the messages & graphic shown on the LCD screen**

Message	Description
	Liquid level in the sump reaches Upper probe (Float Switch A: Up level), pump starts running;
	Liquid level in the sump is below the pump intake, pump stops running;
	Liquid level in the sump is below Lower probe (Float Switch A: Down level)
	Liquid level in the sump reaches Overflow probe (Float Switch B: Up level), control panel sends overflow alarming

## **4 BASIC OPERATION**

### **4.1 Switching to MANULA mode**

Press the **MODE** key to switch to manual state, M521 is under the manual control state;

under manual state, press the **START** key to run pump; press the **STOP** key to stop pump running;

**Note:** under manual state, the M521 can not receive the signal from float switch or pressure switch.

### **4.2 Switching to AUTO mode**

Press the **MODE** key to switch to auto state, M521 is under the auto control state; under auto state, M521 will run or stop the pump according to the signal from float switch probe or pressure switch.

**Note:** under auto state, if the pump is running and pump user wants to stop pump running compulsory, press the **MODE** key to switch to manual state and pump stops running;

**Note:** under auto state, if the input power being cut off and recovery power again, the M521 will enter operation state after 10seconds countdown;

**Note:** no matter the M521 is under auto or manual state, if the input power being cut off and recovery power again, the M521 will resume its operation state as the operation state before power being cut off;

### **4.3 Pump protection**

During pump running, if dry run, over load, under voltage, over voltage etc failures happened, the M521 will immediately shut down the pump running and automatically execute a check for restarting conditions after a built in time delay has elapsed. The M521 will not recover automatically until all the abnormal situation(s) have been cleared.

## **5 TROUBLE SHOOTING GUIDE**

Fault Message	Possible Cause	Solutions
flashing of <b>UNDER V</b>	the real running voltage is lower than the calibrated voltage, pump is in under voltage protection state	report low line voltage to the power supply company
		M521 will attempt to restart the pump every 5minutes until line voltage is restored to normal
flashing of <b>OVER V</b>	the real running voltage is higher than the calibrated voltage, pump is in over voltage protection state	report high line voltage to the power supply company
		M521 will attempt to restart the pump every 5minutes until line voltage is restored to normal
flashing of <b>OVER LOAD</b>	the real running ampere is higher than the calibrated running ampere, pump is in over load protection state	M521 will attempt to restart the pump every 30minutes until running ampere is restored to normal
	pump impeller is jammed / pump motor dragging / pump bearing broken	check pump impeller or bearing
flashing of <b>NO CALIBR</b>	parameter calibration not completed	refer to parameter calibration setting
flashing of <b>DRY RUN</b>	liquid level in the well / sump is below the pump intake, pump stops running	M521 will attempt to restart the pump every 30minutes until liquid level above the pump intake
flashing of <b>STALLED</b>	pump motor running ampere increasing was greater than the normal running ampere (calibrated ampere) by more than 200%	cut off power supply & repair or replace pump immediately